



Pikes Peak Area
Council of Governments
Communities Working Together

Long-Term Care Ombudsman
Hiring Salary Range: \$52,016 - \$58,248
Open Until Filled

First Review of Applications will Take Place on January 13, 2023

This is a position with the Pikes Peak Area Council of Governments Area Agency on Aging (PPACG AAA). The Long-Term Care Ombudsman has a sincere interest in promoting the well-being and protecting the rights of those who currently reside in long-term care facilities in the Pikes Peak Region. The major functions of the position include providing confidential assistance to residents of long-term care facilities; acting as a resident-directed advocate and source of information and referral; conducting community consultations; assisting in the resolution of concerns and critical situations of residents and/or their responsible parties and providing promotional work, including advocacy for needed improvements in policies and legislation, and informing the community of the needs of residents in long term care. In addition, the Ombudsman program advocates for needed improvements in policies and legislation affecting long-term care. **To apply for the position:** contact Barb Watson at bwatson@ppacg.org. The detailed job description can be found at <https://www.ppacg.org/administration/office-management/>. **Benefits:** sick time; vacation time; holiday pay; medical, dental, vision, life insurance; short-term and long-term disability insurance; hospital indemnity insurance; flexible spending account; vacation buy; retirement plans. **Required Education and Experience:** Bachelor's degree in social work, or related human service field and a minimum of two years' experience with aging, long-term care, or related field; or an equivalent combination of education and experience. The candidate must also successfully complete and maintain the requirements for the Long-Term Care Ombudsman certification.